

October 20, 2011

N. Bucher AG (NIBAG) transition to Eminess Technologies Frequently Asked Questions (FAQ's)

Who is Eminess Technologies?

- Eminess was founded in 2001 as a manufacturer and distributor of customized electronics materials. The company is an offshoot of Rodel and Solution Technologies, Inc. Our European office is located in Frauenfeld / Switzerland. Our employees are local to your market, therefore they understand the nuances of doing business in your region. Our world headquarters is located in Arizona / US and our manufacturing plant is in North Carolina / US. We are ISO9001:2011 certified. Eminess has a strong commitment to quality with a robust MRP system to support $\geq 95\%$ on-time delivery. We work very hard to build strong relationships with our customers and provide customized solutions.

Why did N. Bucher AG and Eminess Technologies merge?

- NIBAG and Eminess have a business relationship in the surface process technology market, spanning 20 years. Our business and company philosophies are very similar, based on competence, quality, honesty and efficiency. This merge will unite two market leaders into one exciting company to serve Europe, Middle East and Africa (EMEA). The synergies of these two companies will ensure a strong partner with dedicated support and solid resources in Europe. This will enable you access to a broader product offering , direct contact with the manufacturer and synergies in terms of R & D, customized solutions, product handling and logistics.

What infrastructure will Eminess have in Europe to support my business?

- Eminess Europe is located in Switzerland. We have an office and warehouse located in Frauenfeld, which is within 56 km of the current N. Bucher AG location in Spreitenbach. The staff will consist of Customer Service / Inside Sales, Technical Support, Operations and Warehouse staff.

What is Eminess doing to make sure the transition goes smoothly for the customer?

- Eminess has been working with NIBAG for the past months on the transition. Our team of qualified, industry professionals is working cross functionally, allowing us to anticipate all the details that will affect our customers. All NIBAG files are being transferred into our data base. We have several teams working to prepare the site, consolidate our systems and to train our staff. They are onsite in Switzerland months in advance of the December 1 transition date to ensure success. Eminess will set up your account automatically, reflecting how your NIBAG account is currently set up. We will contact you directly with the details specific to your account. You will have a new account number. Our goal is a seamless transition for our customers. Eminess is a global company, but our people and resources for Europe are local to your market.

Who will be my contacts at Eminess?

- We assembled the European team from respected industry experts who have the shared values of N. Bucher AG and Eminess Technologies, Inc.
- Please refer to the organization chart for names, phone, fax and email information by department.

How will the order processing change?

- Continue to place your orders with N. Bucher AG through October 31, 2011. NIBAG will ship your orders with your standard lead time from their facility in Spreitenbach. On November 1, 2011, we would appreciate if you place your orders directly with Eminess. There will be reduced shipping capability from Eminess from November 1-8, 2011. For your reference we have attached a timeline sheet. If you have any question about lead time or shipping of your order, please call Eminess Europe office in Frauenfeld for information.

Will Eminess continue to sell the NIBAG full product offering?

- Yes, we will. We also plan to expand our product offering for your convenience.

Will Eminess store my material?

- Eminess will support your shipments with material manufactured and shipped from the US and from inventory in Frauenfeld.

What conditions will my transactions be in?

- Our Terms and Conditions are available on our website www.eminess.com. Furthermore, with your first order you will receive a quotation with all relevant information to your account.

Will there be any change to lead times?

- Our goal is continuous improvement on lead times. Eminess is a manufacturer and has more control over lead and resolution time. Please contact Eminess to verify lead time for your order.

Where can I go for additional information?

- For your convenience, we have several ways you can contact us at our local European office:
Phone: +41 52 557 20 00 | Fax: + 41 52 557 20 01 | Email :cse@eminess.com
All of our communication is also available on our website homepage. Click "Latest News – Eminess Technologies, Europe." Website: www.eminess.com | www.nbucherag.com link to Eminess website.