

Frauenfeld, October 20, 2011

Dear Valued Customer and Partner,

In September, you were notified of the pending merge of N. Bucher AG (NIBAG) and Eminess Technologies, Inc.. Eminess will have a European branch office in Frauenfeld / Switzerland. We made the commitment to continue to communicate, so we are sending you this important update. We would appreciate that you take the time to read through this vendor information packet and share it with your appropriate staff members that will require action.

The information included in the packet:

- Business address and contact information
- Europe organization chart and contact information by department
- Vendor set up information
- Transition dates for orders, shipments and shipping point locations
- Frequently Asked Questions (FAQ's)

For a smooth business processing, if possible, please set up Eminess Technologies as a vendor in your system prior to November 1, 2011.

All the information provided in this letter is available on the Eminess Technologies website. There is also a link on N. Bucher AG website to the Eminess website, for your convenience and reference.

www.eminess.com
www.nbucherag.com

Please forward the information to your appropriate departments.

N. Bucher AG and Eminess Technologies are engaged and committed to a smooth transition. We will continue our communication.

If you have any questions, please don't hesitate to contact us.

Best Regards,



Angelo Di Nardo
General Manager – Eminess Technologies Europe



Nicolas Bucher
CEO – N. Bucher AG

